

A SYSTEMS APPROACH TO THE OPERATION AND SUPPLY
OF ROAD PASSENGER TRANSPORT SERVICE IN SRI LANKA

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The paper analyses the growth of road passenger transport in Sri Lanka and illustrates how it has developed from small scale to large scale. An analytical review is done on the supply and operation of bus services. Inventory of existing facilities, physical characteristics and conditions, capacity and utilization along with various costs are analysed. Data is obtained from a field survey and from published reports. Finally, a model is suggested based on systems approach to maintain a balance between supply and demand.