

PASSENGER TRANSPORT SERVICES WITH SPECIAL EMPHASIS
ON PRIVATE OMNIBUS SERVICES AND EFFICIENCY CRITERIA

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The private omnibus services have operated nearly 8 years, but the problems of public transport have not been significantly eased. There are several reasons for this situation and the main focus of this study was to find out the reason why private passenger transport operators have not been able to provide the services expected of them.

The study which is based on published and unpublished reports reveals that the main objective of private passenger vehicle owners was to maximise their profits. Moreover, their know-how and experience of this specialised field is considerably low and most of these operators have found it difficult to maintain organisational discipline. A Department of Private Omnibus Transport set up to regulate these services has been largely ineffective.